Identify Resources Available for AWS Billing Support

* AWS Knowledge Center gives answers to questions about your bill.
* Customers have access to account and billing support free of charge.
* Personalized technical support requires a support plan.
* Use AWS Cost Calculator to estimate monthly bill.
* Trusted Advisor helps with reducing costs, by suggesting changes to your existing infrastructure.

AWS Billing Support – Contacting AWS Support

* Sign in and navigate to the AWS Support Center. If prompted, type the email address and password for your account.
* Choose Open a new case.
* On the Open a new case page, select Account and Billing Support and fill in the required fields on the form.
* After you complete the form, you can choose Web for an email response, or Phone to request a telephone call from an AWS Support representative.
* Instant messaging support is not available for billing inquiries.

identify resources available for billing support


AWS Billing Support – Support Concierge

* It is a billing and account expert, providing quick and efficient analysis and assistance.
* Included as part of the Enterprise Support plan,
* Addresses all non-technical billing and account level inquiries
* A primary contact to help manage AWS billing and account-level services
* Proactive guidance and best practices for billing allocation, consolidation of accounts, and root-level account security
* Direct access to a billing advocate for payment inquiries, cost reports, service limits, and bulk purchases

Link for free practice test – <https://www.testpreptraining.com/aws-certified-cloud-practitioner-free-practice-test>